1. Course Details:

Course Code : SFMM-002
Course Title : Creative Methods of Problem Solving and Decisions Making
Course Duration : 5 Days

2. Course Overview:

- Leadership excellence is often characterized by the capacity to be decisive and taking the appropriate decisions at the right time. Modern theory visualizes todays leader as a "design architect', who seeks to create a sustainable future in an uncertain world. This not only requires balancing personal opinions and the prevalent 'collective wisdom", but also ensuring reasoned logical outcome are mindful of the emotional impact that decisions may generate.

- Decisions are never made in isolation, since we live in a world of global change and ever-increasing political instability, where actions will always impact others. It is therefore an organizational imperative that leaders have both a full understanding of the psychological dynamics and an array of tools and techniques that can facilitate good practice in decision making.

3. Learning Outcomes:

- Build and expand decision making, critical thinking and creative problem-solving skills
- Select an apply pragmatic methods for effective problem solving and decision making
- Utilize a structured approach to generate productive solutions
- Apply logical and creative approaches to solving problems and making decisions
- Use traditional and creative tools for identifying causes and generating solutions
- Employ creativity and lateral thinking as business tools
- Explore and apply various problem-solving technique that generate creative solutions
- Analyze and solve actual problems facing them at work
- Demonstrate and build credibility with upper management
- Develop strategic approaches to problem solving and decision making

4. Course Contents:

Decision Making and Problem Solving – Symbiotic Partners

- Leadership and the dynamics of decision making
- 21st century Leadership - "decision architects" of future performance
- Impacting variables: values, bias and hubris in seeking ethical solutions

- Personality Type and cognitive preferences in decision making
- Psychometric assessment on your problem-solving preferences
- Structured process for grounded solutions

Applying Structured Techniques to Organizational Issues

- How well do I solve problems? outcomes and personal cognitive strengths
- Using the “whole brain” to make rational, informed and balanced decisions
- Flexibility on leadership and thinking; opening the mind to new ideas
- A structured model for problem solving; balancing logic and emotional responses
- Unexpected events that destroy equilibrium; the unpredictable factor
- Dynamic Tension, Decision Making, Newton’s Laws and the Management of Change

The Quest for Continuous Improvement – A Journey not a Destination

- Encouraging creative problem solving for continuous improvement
- Appreciative Enquiry and a focus on positive dialogues
- Solution Focus methodology: a transformational tool for business dialogues
- Diagnostic tools for identifying and addressing organizational issues
- TRIZ: Applying techniques to innovate and improve process and product
- Capturing the creative capacity of the millennial generation

Building Creative Capability in Self, Others and the Wider Organization

- Challenging self-imposed assumptions
- Beware the creative introvert
- Where do good ideas come from? “Imagineering”
- Multiple intelligences and lessons from Leonardo da Vinci
- Fostering and facilitating organizational innovation
- Building the creative organization: a menu for good leadership practice
- Creative leadership dialogues to influence, persuade and align your people

The Creative Leader in the Innovative Organization

- Leadership style, cognitive processes decision-making outcomes
- Enhancing Serendipity
- Ensuring alignment with corporate mission
- Assessing creativity in your organization and identifying “roadblocks”
- Establishing "innovation champions"; a strategy for promoting innovation and change
- Designing a personal plan for innovation in the workplace

5. Our Methodology:

- Make coaching and monitoring innovative and using modern
- Media training also using on the go training by using interactive means and focusing on
- The exercises, practical applications and real situations study.
- Live delivery method, instructor-led training.
- Experienced consultant, trainers, and professional.
- Qualified trainer with high-level experience

6. Attendance Reports:

- Send daily attendance reports to trainingdep
- Send full attendance report to training dep. by the end of thecourse
- Attend 100 % from the course days also providedaily
- Issue attendance certificate for participant who attend minimum 80% from the course duration

7. Pre/Post Reports:

- Pre- assessment before starting training.
- Post assessment after finish training
- Full report for the deferent between Pre-& Post assessment

8. Who Should Attend?

- Managers and Supervisors
- Administrators who will benefit from better problem solving and decision-making skills
- Business professionals who want to take their critical
- Senior executive leaders challenged by the decision-making process
- Team leaders keen to Utilize “collective wisdom” build skills collaborative practice