1. Course Details:

Course Code : CTIA-012
Course Title : CompTIA CTT+
Course Duration : 5 Days

2. Course Overview

- CompTIA Certified Technical Trainer (CTT+) certification is for instructors who want to verify they have attained a standard of excellence in the training field. CTT+ validates the knowledge and use of tools and techniques necessary for successfully teaching in today's learning environments.
- Earning the CTT+ certification designates you as an exceptional trainer in your field. As an instructor, you not only have to plan engaging classroom lectures, practice tasks and exams, but you must also be a knowledgeable and effective communicator.
- CTT+ certification provides comprehensive training standards to validate your skills in a traditional or virtual classroom environment and ensures that you can teach effectively and step up to the front of the class with confidence.

3. Learning Outcomes:

- Describe different types of servers and identify hardware and software components used in servers
- Install servers into a network environment
- Configure servers for optimal performance
- Employ preventive maintenance measures to keep servers running at acceptable performance levels
- Upgrade server hardware and software
- Troubleshoot problems with server hardware and software
- Identify and explain disaster-recovery concepts and techniques

4. Course Contents:

The Domains Subdomains - The Five Domains in Brief:

- Domain 1 - Planning Prior to the Course
- Domain 2 - Methods and Media
- Domain 3 - Credibility and Communications
- Domain 4 - Group Facilitation
- Domain 5 - Evaluate the Training Event
- Applying the Domains to a Training Session

Domain 2 - Methods and Media for Instructional Delivery:

- 2A: Selection and Implementation of Instructional Methods
- 2B: Use of Instructional Media
- Methods
- Brainstorming
- Gardner's Intelligences
- Controlling the Presentation Environment

Domain 3 - Instructor Credibility and Communications:

- 3A: Demonstrate Professional Conduct and Content Expertise
- 3B: Use Communication and Presentation Skills to Facilitate Learning
- Establish Credibility
- Thwarting Inappropriate Behavior
- Communication
- The Instructor is a Form of Media
- Tips for Effective Communication
- Presentation
- Planning and Structuring Presentation
- Preparation

Domain 4 - Group Facilitation:

- 4A: Establish and Maintain a Learner-Centered Environment
- 4B: Use a Variety of Question Types and Techniques
- 4C: Address Learner Needs for Additional Explanation and Encouragement
- 4D: Motivate and Reinforce Learners
- Manage the Environment
- Setting the Tone

- Barriers to Effective Training
- Group Dynamics
- Confrontation
- Questioning Techniques
- What Questions?
- Types of Questions
- Answering Questions
- Listening to Questions / Objectives
- How to Answer Questions and Handle Objectives?
- Responding to Questions Effectively and the Need for Feedback
- Involve the Audience
- Be Positive and Re-enforce the Learner
- Difficult Situations

Domain 5 - Evaluate the Training Event:

- 5A: Evaluate Learner Performance Throughout the Training Event
- 5B: Evaluate Trainer Performance and Delivery of Course
- Evaluating the Learner
- Check Yourself
- Report
- Steps of Evaluation
- Evaluate the Course and its Delivery - Instructor / Facility
- Report Evaluation Information
- The Four Audiences - Different Information Requirements

5. Our Methodology:

- Make coaching and monitoring innovative and using modern
- Media training also using on the go training by using interactive means and focusing on
- The exercises, practical applications and real situations study.
- Live delivery method, instructor-led training.
- Experienced consultant, trainers, and professional.
- Qualified trainer with high-level experience

6. Attendance Reports:

- Send daily attendance reports to trainingdep
- Send full attendance report to training dep. by the end of thecourse

- Attend 100 % from the course days also providedaily
- Issue attendance certificate for participant who attend minimum 80% from the course duration

7. Pre/Post Reports:

- Pre- assessment before starting training.
- Post assessment after finish training
- Full report for the deferent between Pre-& Post assessment

8. Who Should Attend?

- Manager, Director, or Network Engineer who trains other employees
- Microsoft Certified Trainer
- Adobe Certified Trainer
- CompTIA Trainer